




Jemez Mountains Electric
Cooperative, Inc.

Your Touchstone Energy® Cooperative 

La Luz

JMEC Special Newsletter
June 2020

A Message From The Board

Dear Consumers,

We here at JMEC are committed to ensuring delivery of services to you, as we remain vigilant in our efforts and response to the COVID-19 pandemic and adhering to the orders of the State of New Mexico and guidelines of the Center for Disease Control (CDC).

This month we want to share a few photos of our JMEC team in action who continue to serve on the frontlines for our community and Co-op. Please join us in celebrating all of our employees here at JMEC.

Let's not forget the graduating Class of 2020! In light of the current state of affairs, we wish to extend our most sincere "Congratulations" to the graduating Seniors. May you persevere with the resiliency that you have shown us through these trying times. Stay strong and continue forward in your journeys for a better tomorrow...for, you are, the future of our community.

Sincerely,

Leo Marquez, President
JMEC Board of Trustees



*Randy Vigil, Operations Manager -
Celebrating Our Employees At JMEC*

JMEC Financial Update

Eide Bailly LLP - CPAs and Business Advisors, a professional and independent audit firm, completed the 2019 audit this past April. It was reported to the Board of Trustees at the April 30th board meeting that we received an "unmodified opinion" for JMEC's financial statements for the fiscal year Jan.1, 2019 - Dec. 31, 2019.

An "unmodified opinion" expresses that financial statements are presented, in all material respects, in accordance with applicable financial reporting framework. Simply stated, the opinion issued by the auditor expressed that the JMEC financial statements were "clean" and had not revealed any actual or possible material misstatements in the financial statements as presented.

The Board of Trustees wants to assure our consumers that we are committed to transparency at every level. Furthermore, we will continue our pledge to assure fiscal responsibility and a stronger Co-op..



*Teresa Chavez, Chief Financial Officer -
Celebrating Our Employees At JMEC*

REPORT An Outage 24 HOURS A DAY! Automated OMS (Outage Management System) will track everyone that is out to make sure everyone has power restored. You can report and track the outage three ways:

1. Call the outage hotline at - [1-877-753-0095](tel:1-877-753-0095)
2. Online Customer Portal - <https://billing.jemezcoop.org/oscp/>
3. JMEC Mobile App.


Contact Us

Española Office, Jemez Springs Office, and Cuba Office
Toll Free: [1-888-755-2105](tel:1-888-755-2105)





Jemez Mountains Electric Cooperative, Inc.

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Board of Directors

Leo R. Marquez II - District No. 6, President
Harold C. Trujillo - District No. 5, Vice-President
Nick R. Naranjo - District No. 5, Secretary
Johnny Jaramillo - District No. 3, Treasurer
John Tapia - Trustee-At-Large, Asst. Secretary-Treasurer

Lucas Cordova, Jr. - District No. 4
John Ramon Vigil - District No. 4
Bruce Duran - District No. 6
Dennis Trujillo - District No. 1
Stanley Crawford - District 5
Dolores G. McCoy - District 2

Ernesto A. Gonzales, General Manager



Eva Deaguero, Director of Business Services - Celebrating Our Employees At JMEC

JMEC Board Meetings Update

Due to the Covid 19 'Coronavirus' Pandemic, JMEC Board of Trustee Meetings will remain closed to the public per the Governor's Public Emergency Health Order issued March 23, 2020.

Furthermore, the JMEC Annual Meeting scheduled for July in La Cueva is CANCELED.

JMEC Foundation Scholarship Update

We would like to thank the 2020 graduates who submitted their applications for the JMEC FOUNDATION SCHOLARSHIP. Applications are currently under review. Upon final selections of the scholarship awards, recipients will be contacted directly by the Co-op.

JMEC's Response To The COVID-19 'Coronavirus' Pandemic

The health, safety and wellbeing of our employees and consumers is top priority. We want to assure our consumers that JMEC is taking all the necessary steps and precautionary measures in response to the COVID-19 'Coronavirus' pandemic in order to meet the needs of our consumers and assure that services are not interrupted.

JMEC commits every effort to do our part in battling this disease and keeping our community safe. For your convenience, please note the following measures that we have taken at this time.

Safety And Care For Our Consumers and Employees

All JMEC offices are closed to the public and will remain closed until further notice.

Alternative Payments And Electronic Transactions Encouraged

- NEW payment option has now been set up with JEMEZ VALLEY CREDIT UNION for consumers to be able to pay their electric bill at the Jemez Springs and San Ysidro credit union branches.
- The Española location has a walk-up window service for consumers to make payments at this time.
- Non-cash payments are accepted at all JMEC locations. Drop boxes are located in the front of all Co-op buildings.
- We have waived credit card transaction fees for online payments. The Co-op will absorb these fees at this time for the convenience and safety of our consumers.
- A payment option has been set up with our partners at Century Bank for consumers to be able to pay their electric bill at the bank. This courtesy service is only available at the Española branch.
- We also encourage the traditional method of mailing in your payment.

JMEC Personnel Ready To Respond And Serve

- We are still servicing our current and future consumers.
- Routine connections and voluntary disconnections are still available. *But, no "disconnections" to residential units until further notice.*
- Co-op vehicles are routinely maintained and fueled daily to assure a quick response time during non-business hours.
- Line materials inventory is (2) months supply on-hand plus (2) months backup.



Karen Wisdom, Contract Administrator and Compliance Officer - Celebrating Our Employees At JMEC