



Jemez Mountains Electric
Cooperative, Inc.

Your Touchstone Energy® Cooperative 

La Luz

JMEC Newsletter July 2021

JMEC Office Hours Update - JMEC is following the state's action lifting all pandemic-related occupancy restrictions and will reopen to the public, Thursday, July 1, 2021. As a reminder, our hours are 8:00 a.m. to 4:30 p.m. We look forward to seeing you!

JMEC Employee Of The Month


Nora Toso, JMEC district clerk /cashier extraordinaire wears a lot of hats while getting it all done at the Jemez Springs office. On her own, Nora runs the office, provides customer care, processes payments, services work orders, covers bookkeeping duties and provides full coverage of all office duties. Wow! Now in her nineteenth year with the Cooperative, Nora loves keeping busy and helping JMEC's members. Nora states, "It makes me happy when I can help a member and they have a good customer experience."

Nora is also full time at home with three kids (her second just graduated high school and is heading to college) and three grandkids. Nora's hobby should come as no surprise, running. "I have to put a run into my day, three or four miles every day. There's something about it I just like."

Please join us in recognizing how hard Nora "runs" for JMEC and our members, thank you Nora!



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NOTICE OF ELECTIONS

All polling sites open at 7 a.m. and close at 7 p.m.
Member meetings will start at 7:30 p.m., registration for meeting immediately after the closing of polls.

DISTRICT 1: Monday, July 19, 2021

Jemez Springs Village Hall / 80 Jemez Springs Plaza / Jemez Springs, New Mexico

DISTRICT 2: Tuesday, July 20, 2021

JMEC Cuba District Office / 71 Highway 126 / Cuba, New Mexico

DISTRICT 3: Thursday, July 22, 2021

Abiquiu Elementary School / Highway 84 Gate 21342 / Abiquiu, New Mexico

DISTRICT 4: Monday, July 26, 2021

James H. Rodriguez Elementary / 420 N. Coronado Ave. / Espanola, New Mexico

DISTRICT 5: Tuesday, July 27, 2021

Espanola Valley High School, Gymnasium Lobby / 1111 El Llano Rd. / El Llano, New Mexico

DISTRICT 6: Wednesday, July 28, 2021

Sombrillo (Tony E. Quintana) Elementary / 18670 US 84/285 / Espanola, New Mexico

MARK YOUR CALENDARS TO MEET YOUR NEW ELECTED OFFICIALS AT JMEC'S ANNUAL MEETING

**The Annual Meeting of all members of Jemez Mountains
Electric Cooperative, Inc., will be held:**

Sunday, August 29, 2021 / 1:00 p.m.

Rancho de la Luz, La Cueva, New Mexico

(use 101 Maestas Rd, Jemez Springs, New Mexico 87025 for Google Maps)



Jemez Mountains Electric Cooperative, Inc.

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Board of Directors

Dennis Trujillo - District No. 1, President
Bruce Duran - District No. 6, Vice-President
John Ramon Vigil - District No. 4, Secretary
Dolores G. McCoy - District 2, Treasurer
Stanley Crawford - District 5, Asst. Secretary/Treasurer

Johnny Jaramillo - District No. 3
Lucas Cordova, Jr. - District No. 4
Nick R. Naranjo - District No. 5
Harold C. Trujillo - District No. 5
Leo R. Marquez II - District No. 6
Marissa Maestas-Muller - Trustee-At-Large
Michael W. Hastings, General Manager

JMEC Outage Management

Whatever the cause, JMEC's team of linemen and dispatchers are on call 24 hours a day, seven days a week, committed and ready to respond to an outage. The cooperative keeps two full-time vegetation management crews and a coordinator scheduled daily to maintain tree and bush growth along our more than 4,000 miles of line. Recently, the Board of Trustees authorized the issuance of a request for proposals for the installation of new transmission poles to replace those identified in the last inspection which had reached the end of their useful service.

What to do when you experience an outage?

Report it!

- Call the outage hotline, 1-877-753-0095.
- Use the online customer portal, <https://billing.jemezcoop.org/oscp/> and click on the outage tab.
- Use the JMEC mobile app.

Stay up-to-date on an outage:

- Make sure we have your correct phone number on your account. You will receive updates during extended outages and advance notice of planned outages.
- You can be notified by email or text if there is an outage and when it is restored at your home or business.
- Watch the real-time updates on our outage map in the mobile app or on our website with outage location, number of members affected, estimated time for restoration and much more.

We're Making Progress on Helping Resolve Members' Past Due Accounts

Two-day disconnect notices have taken effect. With JMEC's added 30 day grace period in addition to the New Mexico Public Regulatory Commission prohibition on disconnections that expired May 4, the cooperative was able to assist more of its members to resolve past due accounts and stay connected.

Hundreds of members were able to bring their accounts current, set up an installment payment agreement, or have been connected to organizations that were able to offer financial assistance in paying down past due account charges.

For those members who have received a hand-delivered, two-day notice of disconnection or notice was left at your residence if no one was at home, there is time before the 48-hour period expires to contact JMEC customer service representatives to bring their account current or arrange an installment payment agreement.

If you are disconnected and contact JMEC for reconnection, you will be required to pay half (50 percent) or more of what is past due and may put the balance on contract. Should you have extenuating circumstances and believe you need to initiate reconnection after hours, you may call dispatch at 877-753-0095. Please leave a voicemail as this is an automated system and our dispatchers will promptly follow up and respond accordingly.

Throughout the pandemic and as we are returning to routine operations, JMEC has and will continue to extend similar considerations to small commercial members, please contact your local JMEC Office.

Espanola Office: 505-753-2105

Cuba Office: 575-289-3241

Jemez Springs Office: 575-829-3550

Electric Vehicles: The Charging Challenge

All electric vehicles come with a 110-volt charge cord for home use. The charge rate is low, 2 to 5 miles of charge per hour. However, if you have a garage you can install a Level Two 240 volt charger, which will give you 15 to 25 miles of charge per hour. Currently they cost \$300 and up plus installation, typically another \$1000 unless you already have a 240 volt circuit in your garage. Essentially, this gives you a "gas station" at home and in some cases at work. But, Level Two chargers at home are not necessary if you can live with the slower charging rate of the 110 volt charger your car comes with.

If you buy a Tesla, you will have access to some 1000 DC Fast Chargers nationwide, including stations in Albuquerque and Santa Fe, with eight chargers each, which will give you up to 500 miles of charge in an hour, which is to say that you can obtain a useful charge of 150 to 200 miles within 30 to 40 minutes. Other firms are establishing national networks of DC Fast Chargers for other brands of vehicles. If for some reason you can't charge at home overnight, the case with many apartment residents, you can charge at public chargers located in most cities. Jemez Mountains Electric Cooperative is participating in a working group planning the location and financing of chargers in Northern New Mexico.

